

## **CABLE SERVICE QUALITY POLICY**

The undersigned, CEO of Cable Service, located at Bernate Ticino (Mi) -Italy, believes that quality is a determining factor for the implementation of the Company's purposes, which consist in the purchase, storage and marketing of electrical cables for naval and offshore use.

In order to achieve the improvement of the service offered to customers and increase the competitiveness of the Company, also from the point of view of costs, the writer has implemented a Quality System, compliant with the requirements of the reference standard UNI EN ISO 9001: 2015, described in this Manual.

In particular, the general objectives of the Quality System are:

- achieve and maintain the quality of the products that systematically and continuously satisfy the expressed or implicit needs of customers
- assure customers that the predetermined quality is achieved and maintained in the products supplied, making available, in the required cases, the appropriate objective evidence.

Customer satisfaction is expressed in the following points:

- technical assistance when choosing the product, in relation to the application.
- guarantee that the supply of the product complies with the contractual specifications.
- respect of delivery times.

The specific and measurable improvement objectives are defined and periodically updated in the improvement plans and in the Management Review.

Each collaborator designated in this Quality Manual is responsible for the application of the procedures provided for the sector of specific competence.

The Quality Manager has the authority to impose and verify the application of this Quality Manual and is specifically responsible for:

- identify quality problems,
- undertake the actions intended to resolve them,
- verify the application of the solutions.

He will keep me informed periodically of the status and effectiveness of the operating Quality System.

The managers of the other functions undertake to implement all the indications of the Quality System, each in the respective area of competence.

Bernate Ticino, 02-Feb-2020

The CEO  
(Gianpaolo Brambilla)

